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Application No. 09/813,209  
Response to Office Action

Customer No. 01933

Attorney Docket No. 01161/LH

CERTIFICATE OF FACSIMILE  
TRANSMISSION  
TO NO. 1-571-273-8300

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

TOTAL PAGES: 34

Amendment (7)

Applicant(s): Mineo NOZAKI et al

Serial No. : 09/813,209

Filed : March 20, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 3623

Examiner : Catherine M. Colon

I hereby certify that this paper is  
being facsimile transmitted to the  
Commissioner for Patents on the date  
noted below.

N. Sahadeo  
Nalini P. Sahadeo

Dated: April 4, 2006

In the event that this Paper is late  
filed, and the necessary petition for  
extension of time is not filed  
concurrently herewith, please consider  
this as a Petition for the requisite  
extension of time, and to the extent  
not tendered by form PTO-2038 attached  
hereto, authorization to charge the  
extension fee to Account No. 06-1378.

**R E S P O N S E**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed  
January 4, 2006, the term for response to which expires on  
April 4, 2006.

Remarks begin on page 2 of this paper.

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